TENSION TIDINESS

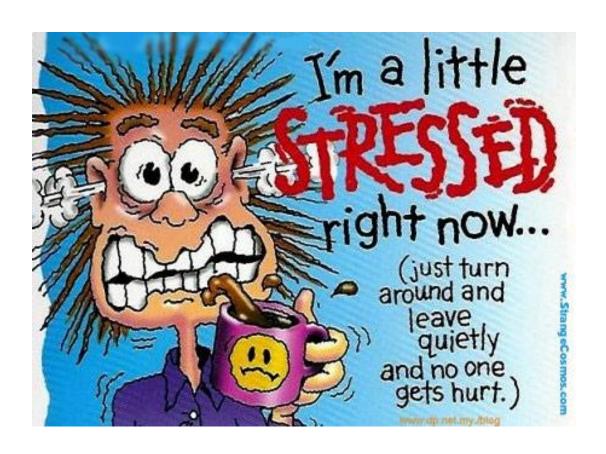
Cathy DeVore, MSSW
Clinical Social Worker-Dialysis
Kidney Center
University of Virginia Health System



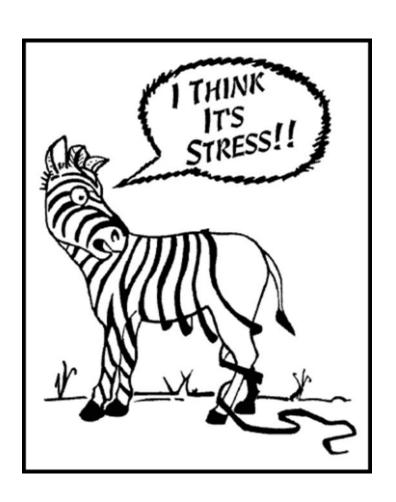
WHAT DOES YOUR TENSION LOOK LIKE?



OR THIS?



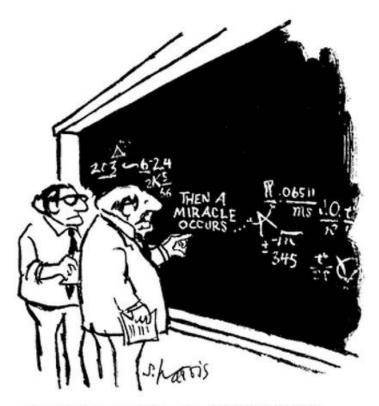
OR THIS?



WHAT IT REALLY LOOKS LIKE

It looks like us

WORK LIFE ENERGY THEORY OR THE THEORY OF OOMPH



"I think you should be more explicit here in step two."

STAGE 1 OF OOMPH

Let's Go Conquer!!

"Fresh Meat"



One more cup

"Big Swig"



TGIF!

"Do not be standing in my way!"



Good intentions

"@#\$^\$%@ % the machine"



Nah....Not going to happen

"Old, burned out and have no empathy"



EXHAUSTION

- World is an exhausting place
- Unrelenting and constant state of weariness and exhaustion lasts longer than regular tiredness, is more profound and isn't relieved by rest.
- Fatigue at this level impacts everything we do

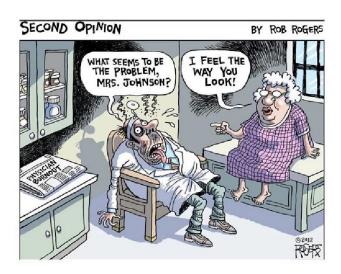


COMPASSION FATIGUE

Compassion fatigue is a physical and emotional exhaustion

Decline in compassion and internalizing emotions of others.

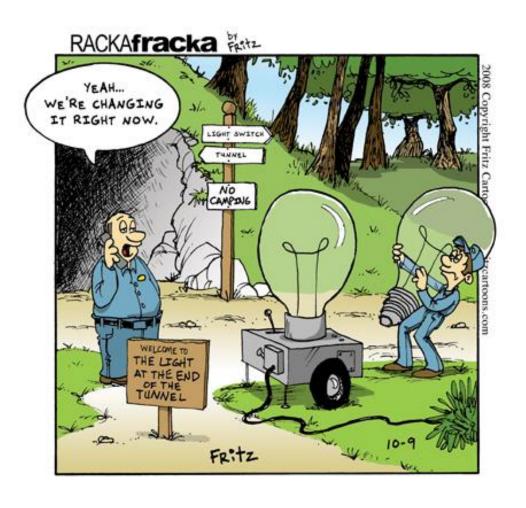
A result of being focused on providing care to others and NOT providing care to themselves



Warning signs related to compassion fatigue

Emotional	Work Behaviors	Physical
•apathy •frustration •hopelessness •irritability •poor concentration •boredom •anxiety •depression •isolation	•tardiness/ absenteeism increasing •error rate an issue •more critical of team members •record keeping a challenge •cynical attitude towards work	•insomnia •increased susceptibility to illness •short term memory issues •fatigue •weight changes •personal use of chemicals increasing

WE'RE GETTING THERE...



TOP TEN CAUSES OF TENSION

Increase in financial obligations Divorce Getting married Moving to a new home Chronic illness Death of a loved one Traumatic event **Emotional problems** Fired from job Taking care of elderly/sick Family member



WHAT'S MISSING?

Your Job

- Workloads
- o Poor Management
- Staff absences/retention
- Bureaucratic Procedures/Constant Change
- Lack of resources
- o Paperwork
- Being Valued by the employer



A SIGNIFICANT COMPONENT

Clients

- Medically Compromised
- Social Issues
- Mental Health issues, i.e. personality disorders
- Client resistance
- Nonrealistic approach
- Angry
- Violent Behaviors
- Deaths



WHY ARE WE DIFFERENT?

- We are a compassionate and resilient group of people engaged in a highly demanding, difficult and occasional violent profession.
- Don't just turn it off when you have people's lives in your hands

OUR DIFFERENCE

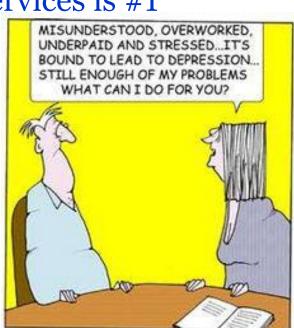
We walk through the world of "wrong"

How WE ARE Unique

- •Women abuse
- •Men Father ETOH and Psychiatric
- •Report that Work is "moderately stressful"

WHAT HAPPENS TO US

- o 90% report special emotional problems due to work
- 82% Relationship problems
- o 1st year of work − 73% report Anxiety
- 58% Serious Depression
- o 11% Substance Abuse
- Suicide Rate Protective Services is #1
- Increase in lack of sleep



I have come to believe that caring for myself is not self-indulgent. Caring for myself is an act of survival. -Audre Lorde

FIX IT

- Self-care can be a weird, elusive idea to us.
- It's not so simple to understand emotionally for us.
 - We don't know how
- We've slipped into unworkable lives
- We have become pathologically selfless
 - We have lost our support
- We have forgotten our own value

WHAT DO THE EXPERTS IN STRESS MANAGEMENT TELL US?

- Exercise
- Nutrition
- Relax (Accept your stress, restrain your emotions, learn to prioritize, develop an invisible shield between you and stress, turn off your phone, avoid toxic personalities, spend time with people, calm yourself with water)



HELP IS A-COMING!!!

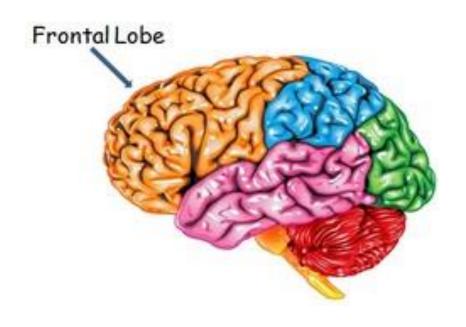


REAL TENSION TIDINESS

- Rest the frontal lobes
- Get things off your mind
- Retrieve Some Energy
 - Energy Vampires
- Create More Energy
- Extend your weekend/vacation
- Your Evil Twin
- o Be Assertive
- Practice Saying No
- Sloth Time
- And Laugh!!!



REST THE FRONTAL LOBES



"LET IT GO" (GET IT OFF YOUR MIND)





As Marvin Says..



RETRIEVE SOME ENERGY



ENERGY VAMPIRES

- The blamer
- The guilt trippers
- Jealous bees
- The insecure ones
- The fun haters
- The bullies
- The Debbie downers



GETTING RID OF THEM!

- 1. Take a deep breath and let it go!
- 2. Recognize when their words or actions are unacceptable.
- 3. Keep things light and change the focus.
- 4. Remind yourself of the purpose of your bond or connection and know that you are allowed to walk away.
- 5. Take a step back by putting their words or actions into perspective.
- 6. Visualize a protective light around you, like an energy shield.
- 7. Affirm your self-worth.

Don't let

negative & toxic people rent space in your head.

Raise the rent & kick them out.

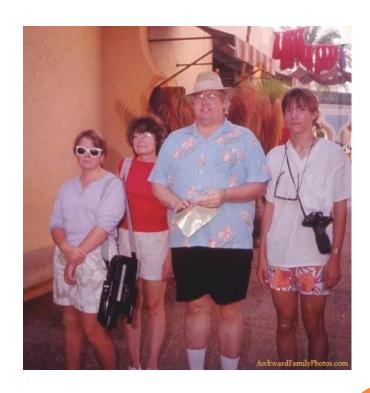
CREATE MORE ENERGY





EXTEND YOUR WEEKEND/VACATION





Make Place For Your Evil Twin





BE ASSERTIVE



JUST SAY NO

Tidak Mai Nei Niet No Nie Nei Nao Non

- 1. During a meeting one of your colleagues says something that discredits your work unfairly in front of your boss. You:
- Let them carry on. They don't mean to upset you
- Manage to mention in the meeting that your colleague spends a lot of time on personal calls at work...
- Ask your colleague to explain to everyone how they would have done things differently
- Scowl; inside you're calling your colleague every name under the sun
- 2. An overly critical relative that you see regularly tends to throw veiled insults at you. Eventually you:
- Try to get on that relative's "good side" so you'll be left alone.
- Address the comments with, "Wow, that was a little rude, wasn't it?" or avoid this relative.
- Get into the practice of pointing out her flaws as well. Fight fire with fire.
- Avoid this relative, and be sure the rest of the family knows why.
 - 3. You run into your friend's boyfriend in the street and there's a very pretty woman on his arm. You:
- Can't help being a bit rude with him next time you see him
- Don't say a word it's their business
- Tell your friend and suggest she dumps him
- Don't like being around him any more

EMBRACE YOUR EMOTIONS



THINGS CAN BE HARD





EMBRACE SLOTH

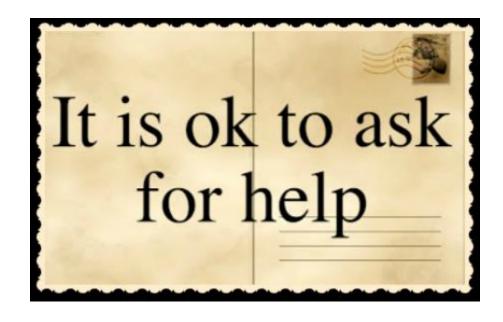


SLOW DOWN & BE STILL

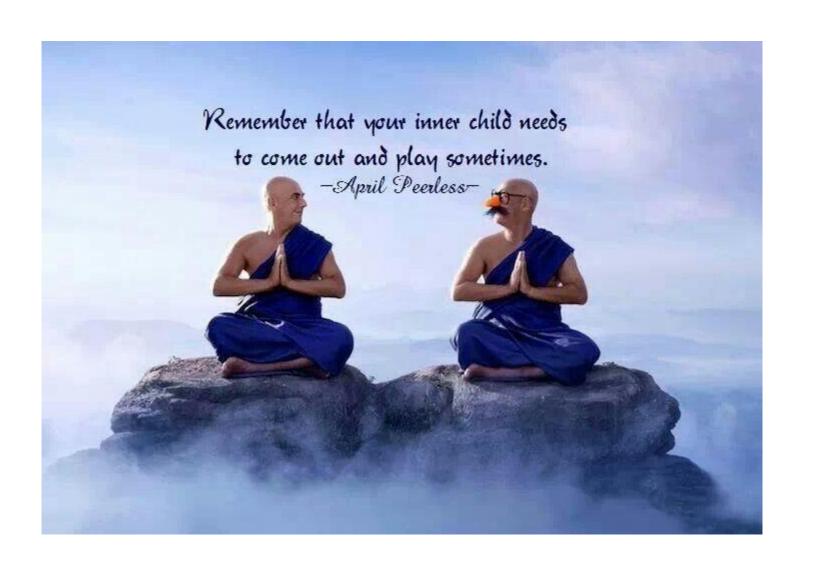




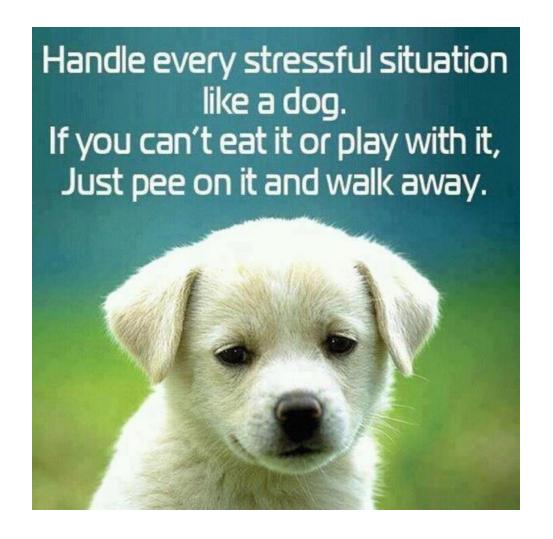
YOU CAN ASK FOR HELP



MOST IMPORTANT



LAST THOUGHT





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